



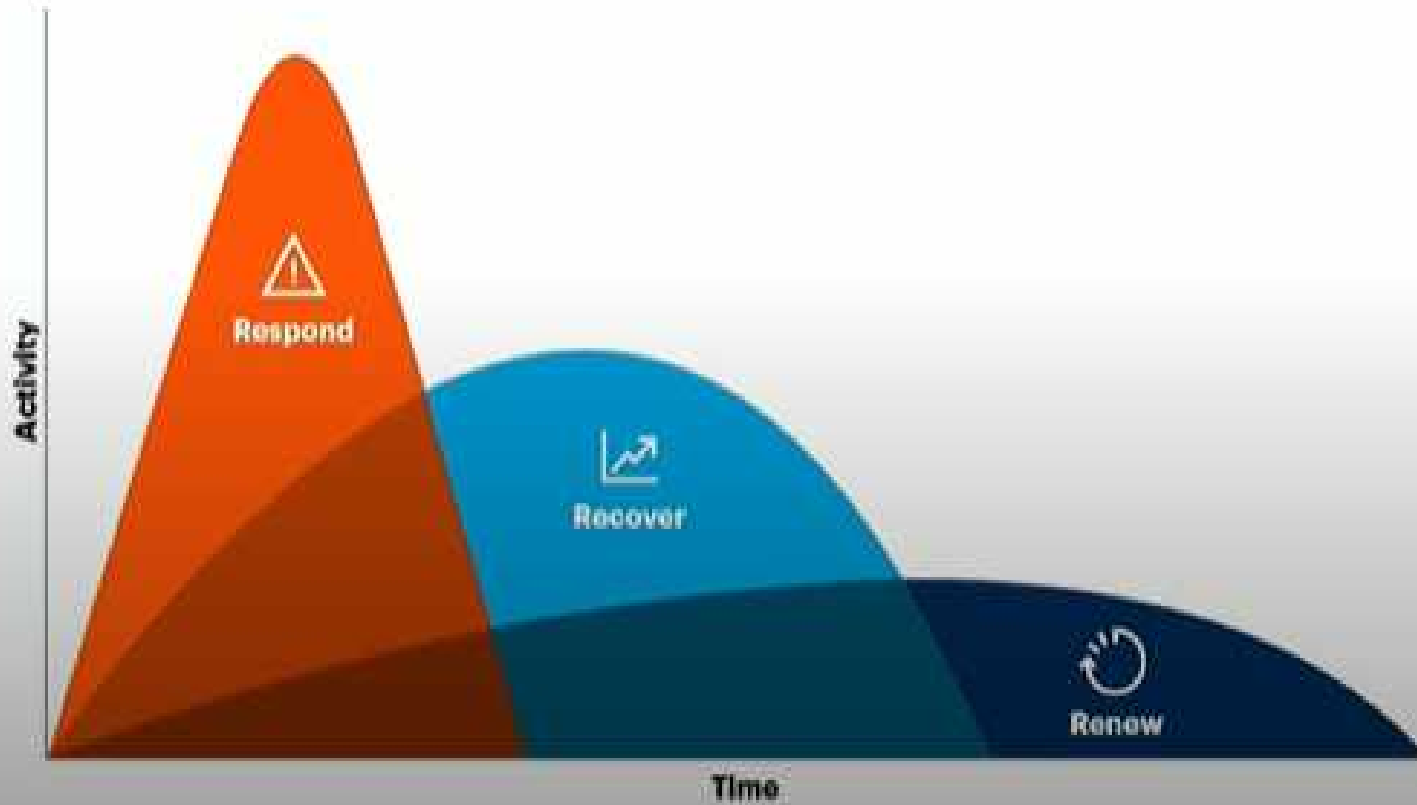
VILLAGE LIFE POST-COVID-19

Guidance on protocols and procedures

Leading Through COVID-19: Cross- Functional Strategy for Returning to the Workplace

- The COVID-19 pandemic drove a majority of organizations to close office locations and facilities worldwide. Leaders are now developing steps to take to bring their employees back to work safely and efficiently. Discover who should be involved in the returning to work process, the varying perspectives involved, and how organizations are preparing their facilities, leaders, employees, and policies for an effective return to work. This complimentary webinar brings together a cross-functional panel of Gartner experts to address return-to-work challenges and how to solve them collaboratively.
- Key components of a return-to-work strategy and decision-making
- Triggers to know when it is time to start the return to work
- Challenges and changes for human resources, real estate, legal and technology
- <https://www.gartner.com/en/webinars/3983736/leading-through-covid-19-cross-functional-strategy-for-returning>

The Reset



Gartner.

RESPONSE

- SHORT DURATION
- TEMPORARY FIXES
- IMMEDIATE ACTIONS REQUIRED TO KEEP MEMBERS SAFE
- ESSENTIAL BUSINESS FUNCTIONS OPERATING
- TEMPORARY SUSPENSION OF PROGRAMS AND SERVICES

RECOVERY

- MEDIUM DURATION-ORGANIZED EFFORT
- IDENTIFY CAPABILITIES THAT HAVE TO BE STRENGTHENED OR REFACTORED
- RESTART ACTIVITIES
- RESTART
- REBUDGET
- CREATE A PLAN TO RESTORE SCALABLE START



RENEWAL

- LONGTERM, STRATEGIC DURABLE EXECUTION ACROSS THE ORGANIZATION
- REHABILITATIVE FIXES-LEARN TO DO THINGS IN A NEW, REPEATABLE WAY
- USE EMERGENT PATTERNS AS ELEMENTS OF A FOUNDATION



Government and Industry recommendations for Re-opening Post Covid-19

- Reduced services for many businesses may be in place-check prior to arrival
- Physical distancing measures
- Temperature checks daily
- No large gatherings
- Hand sanitizer
- Hand washing
- Signage to help social distancing
- Employee, member and volunteer health guidelines for outside the home
- Public space sanitized
- Re-opening office space (shared office space and sanitation procedures)
- Technology equipment cleaning
- Transportation protocols
- Hospital and medical appointments may have protocols for entry, check ahead
- Increased testing





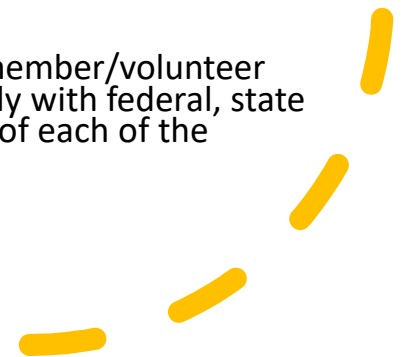
Guidelines for Volunteers and Volunteer Organizations

General Guidelines for Volunteers and Organizations:

- Practice Universal infection control precautions
 - Avoid physical contact with others and maintain social distance of 6'
 - Use PPE when interacting with other people (face masks)
 - Handwashing/hand sanitizer use before and after the volunteer opportunity
 - When delivering goods/services have a designated space for delivery
 - When transporting to appointments, make sure that the appointment is confirmed, and the person is free of symptoms
- www.arlingtonva.us

VILLAGE TO VILLAGE NETWORK SUGGESTED GUIDELINES

- SHORT TERM PLAN TO STRATEGICALLY OPEN/RESTART PROGRAMS
- SPECIFIC WAIVER TO ENSURE SAFETY AND HEALTH OF VOLUNTEERS AND MEMBERS
- INSURANCE POLICY REVIEW/UPDATE
- REVIEW BUDGETS
- REVIEW LOCAL, STATE AND FEDERAL GUIDELINES ON SOCIAL ACTIVITY AND FOLLOW THEIR RECOMMENDATIONS.
- REVIEW PROCEEDURES WITH VOLUNTEERS
- TRANSPORTATION GUIDELINES
 - MEDICALLY NECESSARY APPOINTMENTS
 - UTILIZE AND ENCOURAGE THE CONTINUANCE OF TELEHEALTH
 - ENCOURAGE DEDICATED GROCERY SHOPPING DAYS TO CUT DOWN ON MULTIPLE VOLUNTEERS AND TRIPS
- PROCEDURES ON OPENING MAIN OFFICE
 - SHARED SPACE
 - VOLUNTEER OFFICE SUPPORT
 - SANITIZING PROCEEDURES
 - Guidelines for daily operations must focus on member/volunteer interaction. Procedures need to be set to comply with federal, state and local guidelines with respect to operations of each of the villages and their locations.





VOLUNTEERS

How do we support them?

- COMMUNICATION
- SUPPORT
- NEW PROCEDURES
- SCREENING
- NEW OPPORTUNITIES